

CASE STUDY

# GST PROJECT- Customisation Urgently needed for end of support to IE 8

**Trust Systems And Software**



# Background

**Syndicate Bank is having more than 4000 branches with business of more than 4Lac Cr.**



# Core Banking Software

Flexcube is running in Bank.

After introduction of GST last year bank felt need to implement GST software.

It has chosen Trust System and software(TSSIPL) as software provider.

# Challenge:

Due to CBS was running on ie 8, bank decided to continue with IE 8 for its browser based solution. But as end of support prevailed, Bank floated customisation query to TSSIPL on 8<sup>th</sup> June 2017.

# Outcome:

TSIPL accepted challenge and deadlines provided by bank and 70 man-days of customisation was delivered within 2 weeks time.

Testing Activities on IE 11 at Development Center

UAT deployment and finalization

Reports Update and Checking



1 Total 31 screens/forms had to be updated

2 50 JavaScript codes had to be updated

3 Reports in SoftGST

4

5

6

**All these activities were performed with communication with DIT team, DC and DR team.**

**Case description**

| <b>SN</b> | <b>Client Reference and Contact Details</b> | <b>SYNDICATE BANK,<br/>DIT Koramangala, Natinal Games Village,<br/>Bengaluru</b>  |
|-----------|---|---|
| 1         | Reference Company Details:                  | Contact Person Details<br>a. Name: Mr. K RAMAKRISHNA KISHORE<br>b. Designation: Chief Manager<br>c. E-mail: <a href="mailto:krkkishore@syndicatebank.co.in">krkkishore@syndicatebank.co.in</a><br>d. Landline: 080-25705785<br>e. Mobile:+91-8277890417<br>f. Fax: 080-25705785 |

|   |                     |  |
|---|---------------------|--|
| 2 | Name of the Project | IE 11 customisation in existing software   |
| 3 | Project Details     | <ol style="list-style-type: none"><li>1. Total Number of Persons worked on the Project- 70 man-days</li><li>2. Start and End Date of the Project- 18June 2018 -30 july-2018</li><li>3. Duration of the Project-3week deadline – UAT completed in record time 12 days and went live before deadline</li></ol> |



|   |   |   |
|---|---|---|
| 4 | Technologies Used                                     | Details of Technology used during Project-Microsoft VB.net<br>Oracle JDBC / ODBC –  |
| 5 | Technical Documentation prepared as a part of Project | Project Planning :<br>Systems Study :<br>Finalization of GAP<br>Detailed Project Plan<br>User Acceptance Test<br>Assessment of Hardware, System S/W<br>Customization and Parameterization:<br>Testing of Hardware, Software, Networking etc<br>Data Preparation and Migration<br>Data Migration / Conversion Scripts Development<br>Data Verification and validation:<br>Sign off on Acceptance |

# INFERENCE:

TSSIPL proved to bank its capability of handling mission critical projects. Bank Could comply to its deadline.

# Contact Us:

## Pune Office

### Trust Systems and Software (I) Pvt. Ltd.

101, Building A2, Navkar Avenue,  
Bavdhan, Pune 411 021  
Phone - + 91 9561112142, + 91 9561112143,  
E-mail: [info.pune@softtrust.com](mailto:info.pune@softtrust.com)

## Nagpur Office

### Trust Systems and Software(I) Pvt Ltd.

Plot No.11/4, IT Park,  
Gayatri Nagar, Nagpur - 440022,  
Maharashtra, India  
Phone : + 91(712) 2221 656, 2223 269.  
Email: [info@softtrust.com](mailto:info@softtrust.com)