



Trust Fintech Limited

Trust Fintech's WhatsApp Banking ChatBot



Secure. Scalable. Integrated Digital Banking Channel



Enterprise-grade
WhatsApp Banking
Chatbot platform



Seamless integration
with Core Banking
System (CBS)



Enables real-time access
to banking services via
WhatsApp

Solution Capabilities

Account Services



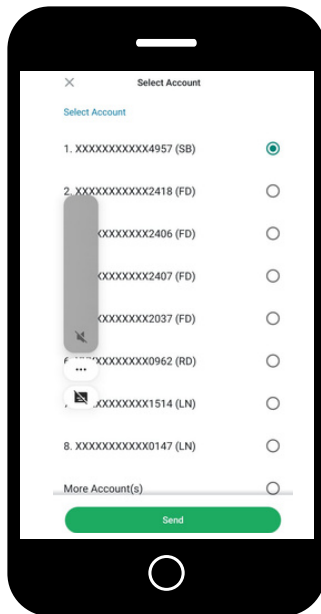
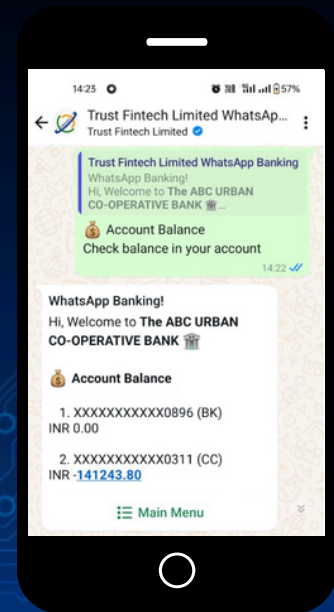
Real-time balance enquiry



Mini statement



Detailed account information



Deposits & Loan Services



Fixed Deposit and Recurring Deposit details



Loan account information and EMI schedules



Loan statement generation and delivery

Customer Service Requests



Cheque book request



Stop cheque instructions



Debit/Credit card block or unblock



Product Discovery & Lead Management



Loan and deposit product information



Customer inquiry capture through forms



Support for cross-selling initiatives



Alerts & Notifications



EMI reminders



Deposit maturity alerts



Transaction and service notifications

Document Services



Account statements (periodic/on-demand)



Interest certificates



Secure document delivery via WhatsApp



Information Services



Branch and ATM locator



Bank announcements and updates



Organizational information



Administration & Monitoring



User activity reports



Chat session logs



API consumption tracking



Operational analytics dashboard

Key Benefits

Benefits to Banks

- » Improved customer engagement and retention
- » Increased digital transaction adoption
- » Reduction in operational and servicing costs
- » Enhanced omnichannel presence
- » Opportunities for targeted cross-selling

Benefits to Customers

- » 24/7 access to banking services
- » Faster service turnaround time
- » Reduced dependency on physical branches
- » Convenient and familiar interface
- » Secure communication channel

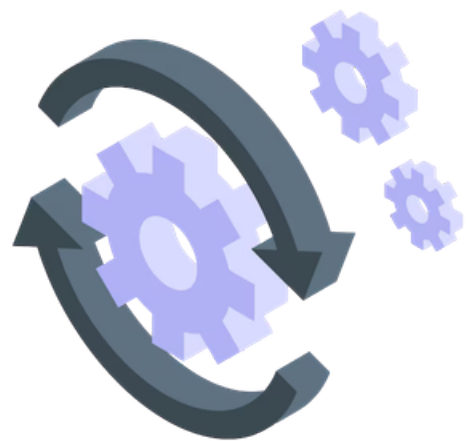
Security & Compliance



- » End-to-end encrypted communication
- » OTP-based authentication
- » Compliance with regulatory guidelines
- » Secure integration with Core Banking System (CBS)

Integration & Deployment

- » Integration with WhatsApp Business API provider
- » Real-time CBS integration
- » On-premise deployment model
- » Meta registration and WhatsApp provisioning managed by the bank





Why Choose Trust Fintech's WhatsApp Banking?

Deliver intelligent, conversational banking experiences that meet the expectations of today's digital-first customers while ensuring compliance, security, and scalability

Connect to our team



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